



# CITY OF HOUSTON

Public Works and Engineering  
Department

**Lee P. Brown**

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December 30, 2003

Mr. Arthur L. Andrews  
P. O. Box 42102  
Houston, TX 77242

Dear Mr. Andrews:

Thank you for your participation in the Right-of-Way and Fleet Maintenance Division's quarterly training for managers and supervisors that was held on Tuesday, December 16, 2003. Your motivational speech was intriguingly inspirational as well as superbly uplifting. I know that you have encouraged many to improve their level of service and effectiveness both personally and professionally. Your participation was a great benefit to all who attended. The employees were very receptive to your mastery of inspirational speaking.

Many employees came to me personally and expressed their appreciation for your attendance. Some of the comments made directly to me are as follow: "He made me realize that I am blessed"; "I have a better appreciation for my job and my supervisors"; "I am proud to be a public servant"; "He lifted my spirit to a higher level"; "That was not a typical City of Houston speaker, he was awesome!"

In addition, I extend to you my sincere appreciation. Your tenacious appearance was the most powerful presentation presented thus far. Requests have been flowing into my office asking for your return to our next session. Keep up the good work and thank you for your commitment to our City!

If I can be of assistance to you, please do not hesitate to let me know.

Eric K. Dargan